

**METHODOLOGY**

# America's Best Addiction Treatment Centers 2024



# Methodology – America’s Best Addiction Treatment Centers 2024

## Summary of the project

- The 5th edition of **America’s Best Addiction Treatment Centers** ranking awards the leading 400 addiction treatment centers in the U.S.
- Facilities in the 25 states<sup>(1)</sup> with the highest number of addiction treatment centers, according to the Substance Abuse and Mental Health Services Administration (SAMHSA), were included in the survey. The remaining states were grouped into 4 regions. Facilities from these states were considered accordingly.
- The scope of facilities and states included in the survey is:
  - Inpatient/residential and long-term addiction treatment centers were included in the ranking. Long-term programs required a minimum residency of 30 days <sup>(2,3)</sup>. Facilities that only offer outpatient or short-term addiction treatment services were excluded.
  - The top 11-17% facilities per state and top 4-5% per region were awarded. This amount is based on the number of facilities within the specific state or region that meet the above-mentioned scope of requirements, and therefore varies in the individual states and regions.
- The list is based on **three data sources**:
  - 1. National Online Survey – Reputation Score:** During the survey period from May to June 2024, medical professionals and managers/administrators working in addiction treatment centers were invited to recommend leading facilities in their respective U.S. state.
  - 2. Accreditation data** on addiction treatment centers provided by SAMHSA.
  - 3. Google reviews** were included as a measure of patient experience.

# New features and changes in the 2024 edition

- The following list provides a brief overview of **all changes** in this year's edition compared to the America's Best Addiction Treatment Centers 2023 ranking:
  - For the first time, **four region lists** were included in the ranking. The regions cover all states which were not surveyed individually.
  - **Oregon** is now one of the 25 states with the highest number of addiction treatment centers and will receive a **state list** this year. Subsequently, Oklahoma was assigned to the South region.
  - **Google Reviews** were included as a new pillar in the scoring model.
  - **Increased accreditation score weighting:** This year the weighting of the accreditations pillar was increased within the scoring model to reflect the emphasis on the several accreditations.

# Addiction Treatment Centers from 25 states were eligible for the ranking

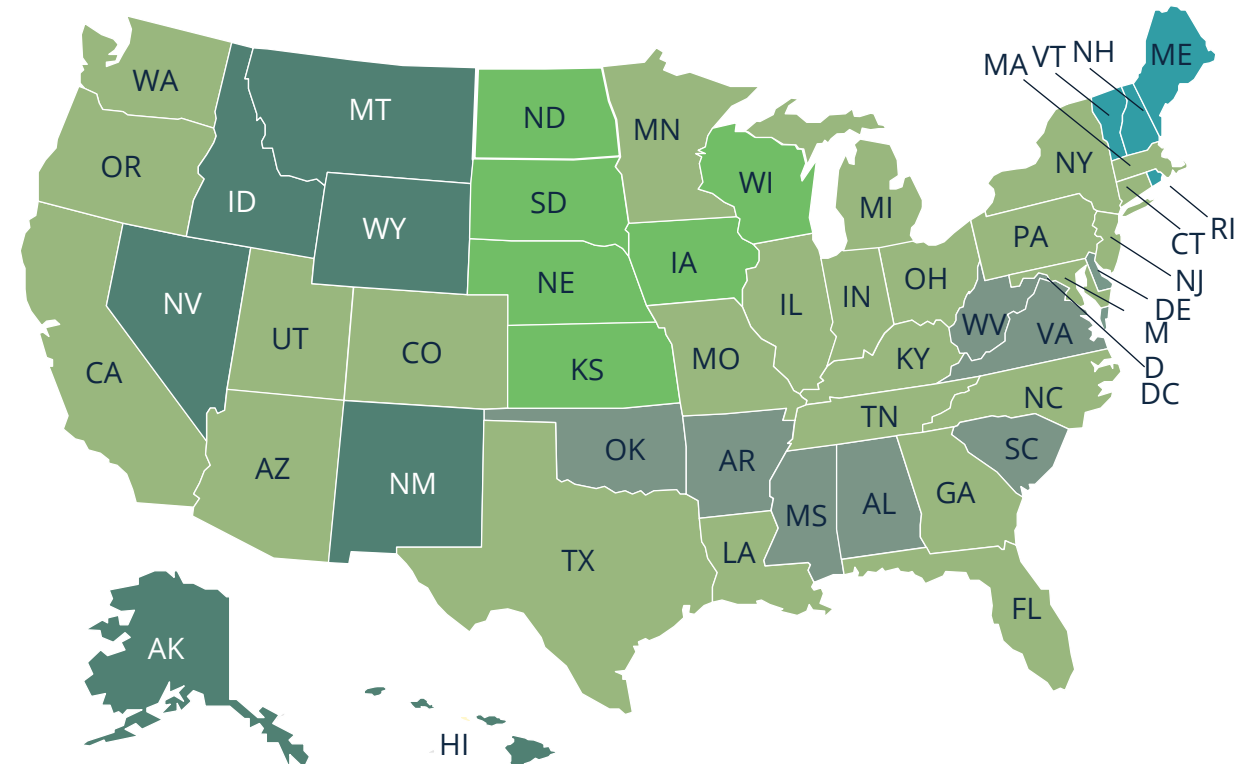
## Geographical distribution

- Addiction Treatment Centers from **the 25 states with the highest number of these centers<sup>(1)</sup>** were included in the survey:

- |               |                 |                  |
|---------------|-----------------|------------------|
| • Arizona     | • Louisiana     | • North Carolina |
| • California  | • Maryland      | • Ohio           |
| • Colorado    | • Massachusetts | • Oregon         |
| • Connecticut | • Michigan      | • Pennsylvania   |
| • Florida     | • Minnesota     | • Tennessee      |
| • Georgia     | • Missouri      | • Texas          |
| • Illinois    | • New Jersey    | • Utah           |
| • Indiana     | • New York      | • Washington     |
| • Kentucky    |                 |                  |

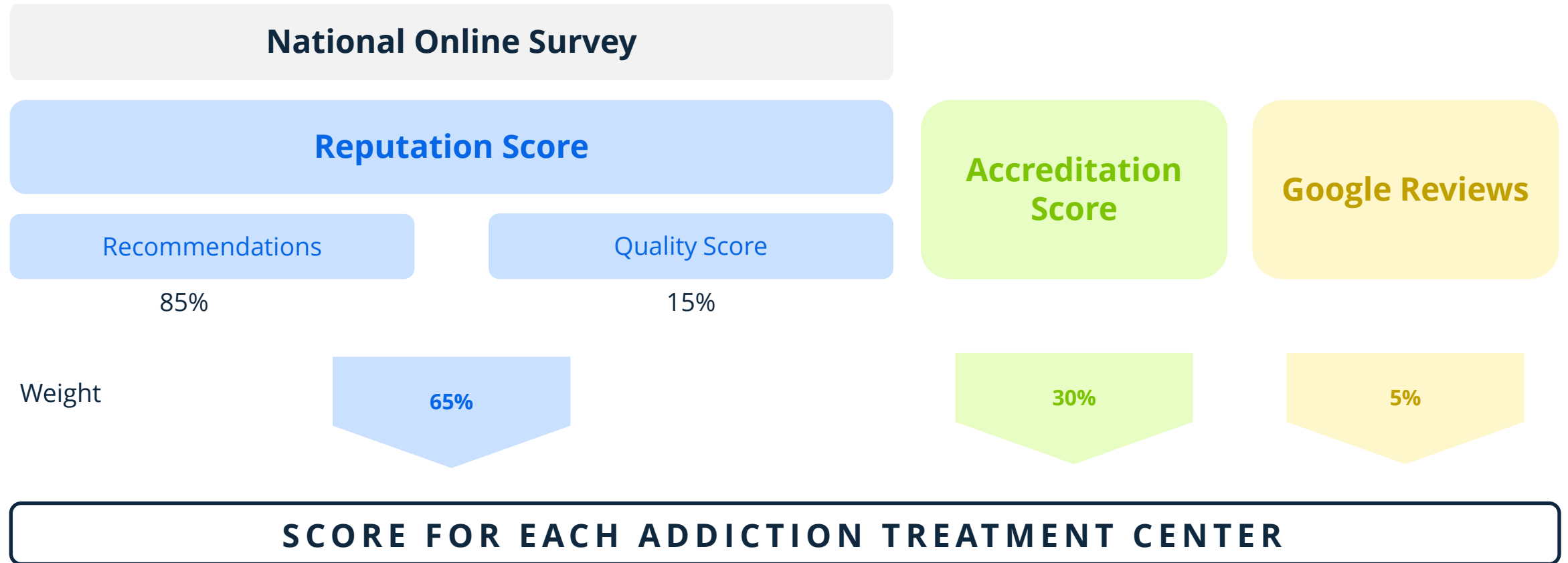
- All remaining states were divided into **4 regions** for the survey:

- **Northeast:** Maine, New Hampshire, Rhode Island, Vermont
- **Midwest:** Iowa, Kansas, Nebraska, North Dakota, South Dakota, Wisconsin
- **West:** Alaska, Hawaii, Idaho, Montana, Nevada, New Mexico, Wyoming
- **South:** Alabama, Arkansas, Delaware, District of Columbia, Mississippi, Oklahoma, South Carolina, Virginia, West Virginia



A score was calculated for each addiction treatment center

Scoring model

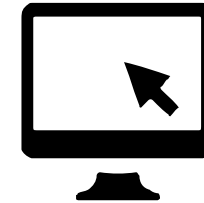
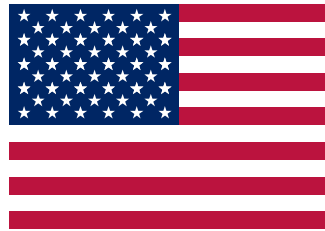


Thousands of medical experts with knowledge about addiction treatment centers were invited to the survey



## National Online Survey - Recommendations from peers

From April to May 2024, Newsweek and Statista invited thousands of medical professionals (therapists, counselors, medical doctors) and managers/administrators who work in addiction treatment facilities to an online survey.



**Online survey by state** among medical professionals and managers/administrators working in addiction treatment. Participants were also invited via e-mail.

Participants were asked to recommend notable addiction treatment centers **in their respective state**. The professional experience of the participant was taken into account. Recommendations for own employer were not allowed.

Participants were asked to assign a **ranking position** (e.g., Top 1, Top 2, Top 3, Top 50, Not in the Top 50) to addiction treatment centers. These assessments and the recommendations were used to determine the **Reputation Score**.

**RECOMMENDATIONS CONSTITUTE 85% OF THE REPUTATION SCORE**

# A quality score was calculated for each recommended addiction treatment center

Quality score based on quality dimensions

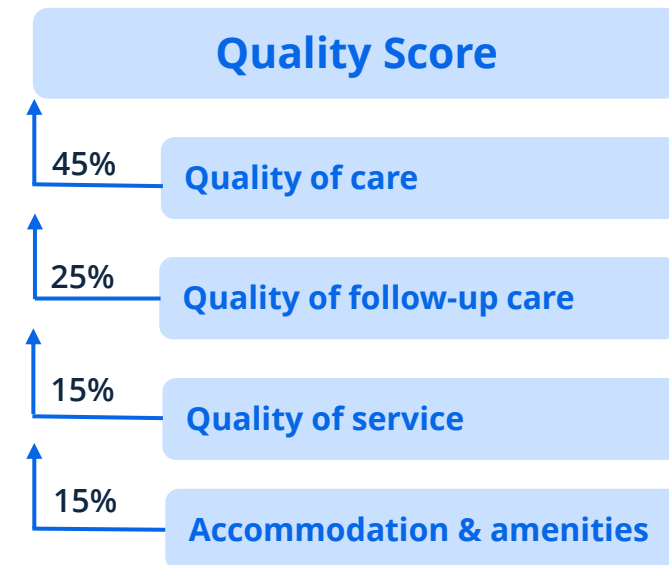


## Calculation of Quality Score

- For each recommended addiction treatment center participants were asked to rate **four quality dimensions** on a scale from 1 ("Poor") to 10 ("Excellent"):
  - Quality of care
  - Quality of follow-up care
  - Quality of service
  - Accommodation & amenities
- A quality score was assigned to each facility based on the **weighted average** of these ratings.



## Quality Score Weights



**THE QUALITY SCORE CONSTITUTES 15% OF THE REPUTATION SCORE**

# An accreditation score was calculated for each addiction treatment center

SAMSHA accreditations

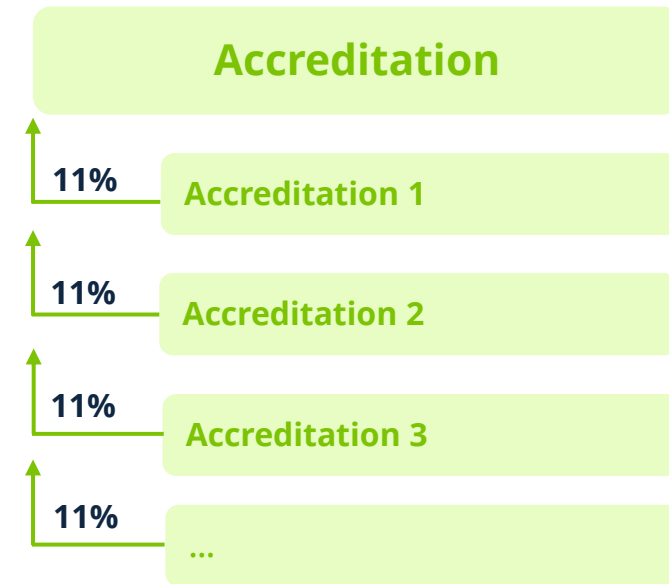


## Accreditations

- The **Substance Abuse and Mental Health Services Administration (SAMHSA)** provides data for addiction treatment centers.
- The following **accreditations** were included:
  - Accreditation 1: State Substance Abuse Agency
  - Accreditation 2: State Mental Health Department
  - Accreditation 3: State Department of Health
  - Accreditation 4: Hospital Licensing Authority
  - Accreditation 5: The Joint Commission
  - Accreditation 6: Commission on Accreditation of Rehabilitation Facilities
  - Accreditation 7: National Committee for Quality Assurance
  - Accreditation 8: Council on Accreditation
  - Accreditation 9: Healthcare Facilities Accreditation Program



## Accreditation Weights



**THE ACCREDITATION SCORE CONSTITUTES 30% OF THE TOTAL SCORE**



As a result, 400 addiction treatment centers with the highest score were awarded

Final Addiction Treatment Center score

### California

Rank	Facility	City
1	Hazelden Betty Ford Foundation – Rancho Mirage	Rancho Mirage
2	Cliffside Malibu	Malibu
3	Oro House Recovery Centers	Malibu
4	Elevate Addiction Services – Santa Cruz	Watsonville
5	Summit Estate Recovery Center	Saratoga

[...]

### Florida

Rank	Facility	City
1	UF Health Florida Recovery Center	Gainesville
2	Ambrosia Treatment Center - Singer Island	Singer Island
3	Riverside Recovery of Tampa	Tampa
4	The Women and Children Residential Treatment Program - Orange County	Orlando
5	Beach House	Juno Beach

[...]

**LEADING ADDICTION TREATMENT CENTERS WERE AWARDED**

# America's Best Addiction Treatment Centers partner network

Overview of involved parties

## Newsweek

### About Newsweek

Newsweek is a premier news magazine and website that has been bringing high-quality journalism to readers around the globe for over 80 years.

Newsweek provides the latest news, in-depth analysis and ideas about international issues, technology, business, culture and politics. In addition to its online and mobile presence, Newsweek publishes weekly English print editions in the United States, Europe/Middle East/Africa and Asia as well as editions in Japanese, Korean, Polish, Serbian and Spanish.

[newsweek.com](https://www.newsweek.com)



### About Statista R

Statista R is a world leader in the creation of company, brand, and product rankings and top lists, based on comprehensive market research and data analysis: Statista R recognizes the best. With a team of over 100 expert analysts and in cooperation with more than 40 high profile media brands across all continents, Statista R creates transparency for consumers and business decision makers and helps companies build trust and recognition across a plethora of industries and product categories. Visit [r.statista.com](https://r.statista.com) for further information about Statista R and our rankings.

Statista R is a division of Statista. The leading data and business intelligence portal provides an extensive collection of statistics, reports, and insights on over 80,000 topics from 22,500 sources in 170 industries. Find out more at [statista.com](https://www.statista.com).

# Disclaimer

The rankings are comprised exclusively of addiction treatment centers that are eligible regarding the scope described in this document. A mention in the ranking is a positive recognition based on peer recommendations and accreditations. The ranking is the result of an elaborate process which, due to the interval of data-collection and analysis, reflects the last 12 months only. Furthermore, any events preceding or following the period June 27<sup>th</sup>, 2023 – June 26<sup>th</sup>, 2024, and/or pertaining to individual persons affiliated/associated to the facilities were not included in the metrics. As such, the results of this ranking should not be used as the sole source of information for future deliberations.

The information provided in this ranking should be considered in conjunction with other available information about addiction treatment centers or, if possible, accompanied by a visit to a facility. The quality of addiction treatment centers that are not included in the rankings is not disputed.