

# America's Best Maternity Hospitals 2023

Methodology



# Methodology – America’s Best Maternity Hospitals 2023

## Summary of the project

- High quality maternity care provided from pregnancy through birth and even postpartum is key to the long-term health to newborns and women who give birth alike. Given that maternity care is a major component of health-care in the US, relatively little is known about the best sites for childbirth following uncomplicated pregnancies.
- To close this gap and provide expecting parents with a comprehensive resource for informed decision making, Statista and Newsweek have partnered for the 2<sup>nd</sup> time to identify “America’s Best Maternity Hospitals”.
- The **America’s Best Maternity Hospitals 2023** ranking awards the leading 384 hospitals in the field of maternity in the US.
- The list is based on three data sources:
  - 1. Nationwide online survey:** Health care professionals and hospital managers with knowledge about maternity processes e.g., neonatal and perinatal doctors, nurses and midwives were asked to recommend leading maternity hospitals in the US
  - 2. Results from patient experience surveys**
  - 3. Hospital quality metrics** with a focus on indicators relevant to maternity care
- Maternity Hospitals that meet the minimum thresholds for the three data sources were eligible for the analysis<sup>(1)</sup>. Hospitals must report their performance data to CMS.
- Based on pre-defined thresholds for each of the three data sources, awarded hospitals were grouped into two categories (**5 ribbons/4 ribbons**).

# Three data sources were evaluated to identify leading maternity hospitals

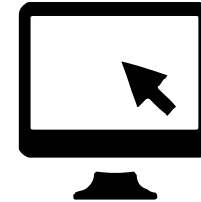
Ranking process and scoring model



# Medical experts with knowledge about maternity care were invited to the survey

From February to March 2023, Statista invited over 10,000 hospital managers and medical professionals with knowledge about maternity hospitals to an online survey

## 1 National online survey



Nationwide online survey among neonatal and perinatal healthcare professionals and hospital managers. Participants were invited via e-mail.

Participants were asked to recommend maternity hospitals and to rate them on a scale of 1-10 in the areas of: Perinatal care, operative obstetrics, patient education & counseling, accommodation & service, and nurse & midwife staffing. Recommendations for own employer / hospital were not allowed.

These assessments and the recommendations were used to determine the **Reputation Score**.

**SCORE FOR REPUTATION**

# Publicly available data on maternity hospitals was analyzed

Ranking process and scoring model

## 2 Patient experience

- Publicly available data from hospital patient surveys was used to analyze patient experience<sup>(1)</sup>
- Survey topics associated to maternity care:
  - Cleanliness of the hospital
  - Communication of the nurses/doctors
  - Care transition
  - Communication about medicines
  - Discharge information
  - Quietness
  - Staff responsiveness

SCORE FOR PATIENT EXPERIENCE

## 3 Hospital quality metrics

- Hospital quality metrics relevant to maternity care from a variety of public sources were collected<sup>(1,2)</sup>
- The Joint Commission (TJC) data was available for:
  - Cesarean birth
  - Perinatal care: Unexpected complications in term newborns per 1,000 livebirths (overall/moderate/severe rate)
  - Advanced Certification in Perinatal Care
- Medicare and Medicaid Services (CMS) data was available for:
  - Elective delivery
  - Exclusive breast milk feeding
  - Maternity morbidity structural measure
  - Infection prevention
  - Patient satisfaction

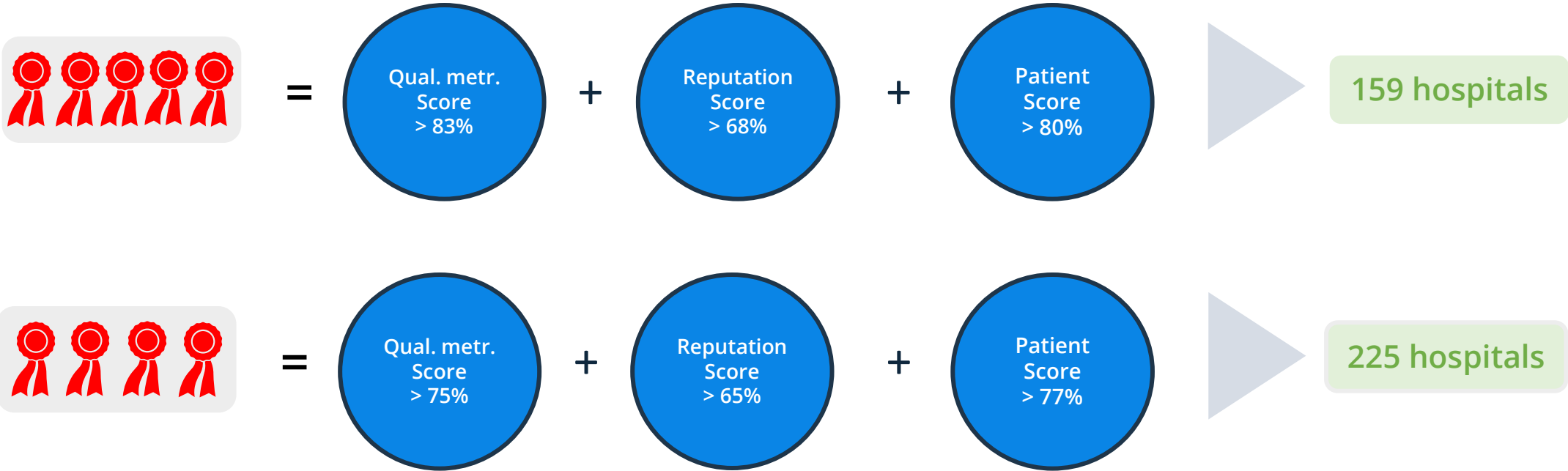
SCORE FOR HOSPITAL QUALITY METRICS

5 Source: (1) Medicare and Medicaid Services (CMS) Data (<https://www.medicare.gov/care-compare/>); reporting period: 2021-2022






Source: (2) The Joint Commission (TJC) Data (<https://manual.jointcommission.org/releases/TJC2022A/PerinatalCare.html>); reporting period: 2020-2021

# Maternity hospitals were categorized based on data thresholds

Only hospitals with an outstanding performance are included in the ranking. The predefined thresholds for at least 4 ribbons must be reached



As a result, the 384 best maternity hospitals in the US were awarded

Ribbons	Facility	City	State
	Abbeville General Hospital	Abbeville	LA
	AdventHealth Orlando	Orlando	FL
	AdventHealth Wesley Chapel	Wesley Chapel	FL
	Adventist Health Castle	Kailua	HI
	Advocate Christ Medical Center	Oak Lawn	IL

[...]

384 LEADING MATERNITY HOSPITALS WERE AWARDED

# America's Best Maternity Hospitals partner network

Overview of involved parties

**Newsweek**

## About Newsweek

Newsweek is a premier news magazine and website that has been bringing high-quality journalism to readers around the globe for over 80 years.

Newsweek provides the latest news, in-depth analysis and ideas about international issues, technology, business, culture and politics. In addition to its online and mobile presence, Newsweek publishes weekly English print editions in the United States, Europe/Middle East/Africa and Asia as well as editions in Japanese, Korean, Polish, Serbian and Spanish.

[newsweek.com](https://www.newsweek.com)

**statista** 

## About Statista R

Statista R is a world leader in the creation of company, brand, and product rankings, based on comprehensive market research and data analysis.

With a team of over 100 expert analysts and partnerships with more than 50 media publications across all continents, Statista creates transparency for consumers and helps companies build trust and recognition across a plethora of industries and product categories.

Please visit [r.statista.com](https://r.statista.com) for further information about Statista R and our rankings.

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# Disclaimer

The rankings are comprised exclusively of hospitals that are eligible regarding the scope described in this document. The ranking is the result of an elaborate process which, due to the interval of data-collection and analysis, is a reflection of the last 12 months. Furthermore, events preceding or following the period 23/03/2022 – 22/03/2023 and/or pertaining to individual persons affiliated/associated to the facilities were not included in the metrics. As such, the results of this ranking should not be used as the sole source of information for future deliberations.

The information provided in this ranking should be considered in conjunction with other available information about hospitals or, if possible, accompanied by a visit to a facility. Due to the focus on uncomplicated pregnancies, no conclusions towards high-risk pregnancies and specialized obstetrics care pertaining to these situations can be drawn from this ranking. Please note that data are subject to change and may be affected by continuing differences among states in abortion and child-birth complications. The quality of hospitals that are not included in the rankings is not disputed.